

HAWAII CLAIM FILING TIME LIMITS

2026 QUICK REFERENCE

Common Hawaii-area payer deadlines for quick staff reference

MEDICARE

12 months

From date of service

HI MEDICAID

12 months

DOS; TPL/Medicare: 6 mos from EOB or 12 mos DOS, whichever is greater

UHC (HI QUEST)

1 year

From date of service

KAISER HAWAII

Verify contract

Agreement/law may differ (Kaiser: 90 days)

HMSA QUEST

12 months

DOS; 6 mos from EOB if greater

OHANA CCS

12 months

DOS; TPL/Medicare: 6 mos from EOB or 12 mos DOS, whichever is greater

MDX HAWAII

Verify plan

Administrator/delegate — follow underlying plan deadline

HUMANA MA

Verify plan contract

UHC MEDICARE ADVANTAGE*

Verify plan contract

*Delegated partner for some UHC Medicare Advantage plans in Hawai'i**

BAC-Office Tip



Always verify claim filing limits against the current payer manual, provider agreement, and coordination-of-benefits rules before submission.

Claim filing deadlines may vary by plan, contract, payer rules, state laws, and coordination-of-benefits rules. Verify current payer guidance before billing.

*Delegated partner for some UHC Medicare Advantage plans in Hawai'i***

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